W-01865A-07-0585 W-01865A-007-038A

ORIGINAL



ARIZONA CORPORATION COMMISS

UTILITY COMPLAINT FORM

RECEIVED

47 CS

Investigator: Reg Lopez

Phone:

2008 Fax:

Priority: Respond Within Five Days

AZ CORP CUMMISSION

Opinion

No. 2008 - 67937

08A Rate Case Items - Opposed

Complaint Description:

N/A Not Applicable

First:

Last:

Complaint By:

George H.

Timmerman

Account Name:

Street:

City:

State:

ΑZ Zip:

Home: Work:

CBR:

is:

Utility Company.

Groom Creek Water Users Association

Division:

Contact Name:



Contact Phone:



Nature of Complaint:

Received the following customer letter dated 4/2/08:

To: Arizona Corporation Commission

Re: Application of Groom Creek Water Users Association for approval of Financing

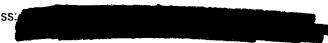
and Rate changes.

Docket No. W-01865A-07-0385 and W-01865A-07-0384

As a member of the Groom Creek Water Users Association, this letter is to notify you that I (we) are in favor of the Board of Directors plan to increase the water base rate to \$42.00 per month. We are not in favor of the ACC Staff's proposed rate increase of \$22.50 per month. Although no one likes to see utility rate increases, the \$42.00 base rate is a much more economical plan to accomplish the required infrastructure improvements than the Staff plan and saves us as members over \$275,000.00 with a \$500,000.00 credit line as opposed to a 20 year fixed rate loan. Our Board of Directors plan is the most flexible and we are requesting their plan be approved.

Printed Name (s) George T. Timmerman

Address:



Signature(s): George H. Timmerman

Date: 4/2/08

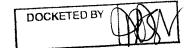
Additional Comments: *End of Complaint*

Utilities' Response:

Arizona Corporation Commission

DOCKETED

APR 1 7 2008



W-018654-07-0385 W-01865A-070384

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator's Comments and Disposition:

I obtained the customer's tel# via Directory Assistance. I called the customer and left recorded message acknowledging his letter and that it would be noted for the record in this filing. I expressed thanks for taking the time to express his opinion. I provided my name and toll free tel# if he had any questions. I e-mailed Alaina @ the ACC's Phx CONS Office to have this OPINION docketed under Docket No. W-01865A-07-0385 and W-01865A-07-0384. File closed.

End of Comments

Date Completed: 4/16/2008

Opinion No. 2008 - 67937